



Allworx® at a Glance

Enterprise-Grade Features at an SMB Price

Whether your employees are in a single location or multiple sites, desk-bound or road-bound, take inbound calls or make outbound calls, Allworx can create a perfect fit.

Connect™ Servers

The VoIP Communication Platform for the Future



Allworx Connect 731

- For up to 250 users.¹
- 60 concurrent external calls.
- Two FXO ports.
- Two FXS ports.
- Three network ports.
- One T1 port.¹



Allworx Connect 536 and 530

- For up to 60 users.¹
- 30 concurrent external calls.
- Two FXS ports.
- With or without six FXO ports.
- Three network ports.



Allworx Connect 324 and 320

- For up to 20 users.¹
- 12 concurrent external calls.
- Two FXS ports.
- With or without four FXO ports.
- Two network ports.

¹. Requires an additional advanced software license key(s).

Verge™ IP Phones

A New Class of Mobile-First Business Phones



Verge 9312

- 12 self-labeling programmable function buttons.
- 4.3" color display.
- Bluetooth support.
- Supports up to three Verge 9318Ex Expanders.



Verge 9308

- 8 self-labeling programmable function buttons.
- 3.5" color display.



Verge 9304

- 4 self-labeling programmable function buttons.
- 3.5" color display.



Verge 9318Ex Expander

- 18 self-labeling programmable function buttons.
- 4.3" color display.

Powerful communication solutions right out of the box.



Allworx® Connect™ System Specifications

	731	536	530	324	320
SYSTEM FEATURES					
Maximum Users ¹ / Base Users	250/30	60/30	60/30	20/12	20/12
Maximum System Extensions ² / Base System Extensions	250/30	60/30	60/30	20/12	20/12
Concurrent External Calls	60	30	30	12	12
Maximum Handsets ³	360	100	100	40	40
FXO Ports	2	6	0	4	0
FXS Ports	2	2	2	2	2
Network Ports	3	3	3	2	2
T1 Port ¹	1	0	0	0	0
Conference Bridges ¹	4	1	1	1	1
Users per Bridge ¹	30	8	8	8	8
Concurrent Users on All Bridges ¹	30	8	8	8	8
Number of Queues ¹	10	10	10	10	10
Calls per Queue ¹	60	30	30	12	12
Concurrent Calls in All Queues ¹	60	30	30	12	12
Voicemail Ports	15	8	8	4	4
Auto Attendants	32	16	16	9	9
Auto Attendant Ports	16	8	8	4	4
Presence Settings	7	7	7	7	7
VoIP with Integrated SIP 2.0	Included	Included	Included	Included	Included
Voicemail-to-Email	Included	Included	Included	Included	Included
Customized Call Routes with Unlimited Options	Included	Included	Included	Included	Included
Plug-N-Play Remote IP Phone Support	Included	Included	Included	Included	Included
10 Customizable Paging Zones	Included	Included	Included	Included	Included
Door Relay ⁴	Included	Included	Included	Included	Included
Secure (HTTPS) Web Administration	Included	Included	Included	Included	Included
My Allworx Manager for End-Users	Included	Included	Included	Included	Included
Basic Call Detail Reports	Included	Included	Included	Included	Included
TSP (TAPI) Driver	Included	Included	Included	Included	Included
SIP Video Support	Included	Included	Included	Included	Included
Allworx OfficeSafe™ for Data Backup	Included	Included	Included	Included	Included
Native Gigabit Ethernet Interfaces with VLANs	Included	Included	Included	Included	Included
Integrated SPI Firewall, NAT, and Routing Capability	Included	Included	Included	Included	Included
SUPPORTED ADVANCED SOFTWARE OPTIONS¹					
Allworx Advanced Multi-Site Primary ¹	•	•	•	•	•
Allworx Advanced Multi-Site Branch ¹	•	•	•	•	•
Allworx Call Queuing ¹	•	•	•	•	•
Allworx Automatic Call Distribution (ACD) ¹	•	•	•		
Allworx View™ ¹	•	•	•	•	•
Allworx View ACD ¹	•	•	•		
Allworx Conference Center ¹	•	•	•	•	•
Allworx Dual Language Support ¹	•	•	•	•	•
Allworx Mobile VM ¹	•	•	•	•	•
Allworx Reach™ ¹	•	•	•	•	•
Allworx Reach Link™ ¹	•	•	•	•	•
Allworx Interact™ Professional ¹	•	•	•	•	•
Allworx Interact Sync™ ¹	•	•	•	•	•
Generic SIP Device Registration ¹	•	•	•	•	•

1. Requires an additional advanced software license key(s).

2. A system extension does not have an individual voicemail box (e.g., break room, customer service queue). The maximum number of system extensions is equal to the maximum number of user licenses available for a server.

3. Handsets include Allworx IP phones, activated Allworx Reach licenses, generic SIP devices, and analog devices.

4. Requires a third-party electronic door lock device (not included).